CUSTOMER COMPLAINT DECLARATION

Dear Client,

Firstly, we would like to apologise for the issue you encountered during your transactions with our Company. Formulating your complaints helps us in identifying problems and improving the services we offer.

Thank you

ARISTEUS FINANCIAL SERVICES LTD

- **Client Information**

Name: _____

Address:_____

Account No:_____ Telephone:_____

- **Cause of Complaint**

Please describe the cause or incident that caused your dissatisfaction. If the space is not enough, continue on white paper.

a) What happened

_____
_____
_____

b) When and where did it happen

_____

c) Parties involved in the incident

_____

d) How in your opinion this incident could be avoided

_____
_____
_____

Thank you for your attention.

_____ _____
Signature Date